



Workshop Terms & Conditions

Venue

Most of my classes will be held in my home workshop in Mundford unless otherwise advertised. The address is The Iced Vegan, 2 The Lammas, Mundford Norfolk, IP26 5DT, there is ample parking available either on my drive or at the roadside. My contact number should you need me on the day is 07787 510293. I keep my classes small to ensure everyone gets my full attention.

Refreshments and Lunch

I will provide tea, coffee (with non-dairy milks), herbal fruit tea or still water throughout the day. We will break for lunch for approx. 1 hr. Please feel free to bring a packed lunch (Vegan) or visit our village café Browns or village shop who usually have Vegan options.

Class Times

Please be aware class times are approximate and can increase or decrease slightly dependant on the learning speed of all attendees. Please be respectful to your fellow classmates and arrive on time and return from lunch within the allotted time.

Amendments

Class attendees can amend a course date if they give at least one month's notice before the course date and there is availability on a future course. Unfortunately, I cannot accept amendments after this period although you are quite welcome to send someone else in your place. Please do so by emailing me the new attendees name and contact details.

Cancellations

Once you have chosen and booked your place on one of my classes I cannot accept cancellations. Therefore please ensure either yourself or the recipient (if gifted) is available to attend. If you or the recipient cannot attend, you may send someone else in yours/their place. Please email me with the change of name and contact details.

Photographs

During my classes I may take photos for marketing purposes and to improve elements of a class. By attending, you agree to these to being used for this purpose. Please let me know at the start if you would prefer not to be included in any photographs. I ask that you only take personal photographs of your own work and not of other attendees or their work without first gaining permission.

Severe Weather Conditions

I am not able to control the British weather no more than you yourself can. A lot of work is involved when preparing to run my classes, so my cancellation policy comes into place in these circumstances. If the whole class are unable to attend due to extreme weather conditions or I must cancel myself I will offer an alternative similar date for the missed class subject to availability. If you arrive late to a class due to weather conditions, I would not be able to repeat any content missed if the class has already started. This would not be fair on the other attendees. However, I will be happy to run through any missed content during breaks or at lunchtime.

Gift Vouchers

Gift vouchers are available for all my classes.

Contact Trudy on 07787 510293 or email Trudy on info@theicedvegan.co.uk