



Celebration Cake Terms & Conditions

Designs

We can discuss your design via email or messages and you can send me any ideas you may have. I prefer not to copy designs as I like to come up with something unique for your special celebration, I am happy to take inspiration from you or you can give me free reign on design.

I also offer mash-up cakes whereby several themes can be incorporated into one design.

Deposits and Balances

When you book me to make your special cake, I initially ask for a deposit of 50% (non-refundable) to secure your date. The balance is then due on collection or delivery if this has been agreed in advance (subject to availability). No alterations can be accepted within 3 weeks of your event.

Prices

The price of your celebration cake is based on many factors and will be completely bespoke to you, it will take into consideration your number of guests, flavours chosen and intricate detail of the final design. I can discuss options to choose from. I am happy to work with you on your budget.

Collection

On collection of your cake it then becomes your full responsibility. I advise to travel with your cake in an empty boot or a rigid box flat in the boot or footwell. I can supply a small piece of non-slip mat. Please check your cake thoroughly before leaving. Ensure the heating is not on in the car.

The collection address is The Iced Vegan, 2 The Lammas, Mundford, IP26 5DT

Any issues with your cake must be advised immediately, I can then advise accordingly.

Delivery

I am often out and about so delivery may be possible. A small charge may be made if the original destination is changed. Please ask before booking your cake as delivery is subject to availability.

Storing Leftover Cake

It is not advisable to store any leftover cake in the fridge as this will dry out the cake and change the texture. Ideally store in the box provided and in a cool room. All my cakes are baked fresh to order so can be frozen by wrapping in two layers of cling film and popping in a large freezer bag. This can then be stored for up to 2 months. When removing from the freezer allow to completely defrost before removing the bag.

Cancellation Policy

Your initial 50% deposit is non-refundable or transferable.

Any concession to this would need to be agreed and only in exceptional circumstances. In this instance the deposit would be held towards a future order.

Extreme Weather Conditions

The Iced Vegan cannot be held responsible for severe weather conditions and any non-delivery, loss or damage to cakes caused in these situations. It is also the customers responsibility and venue to ensure the delivered cake is displayed in a cool area on hot days to avoid any issues.